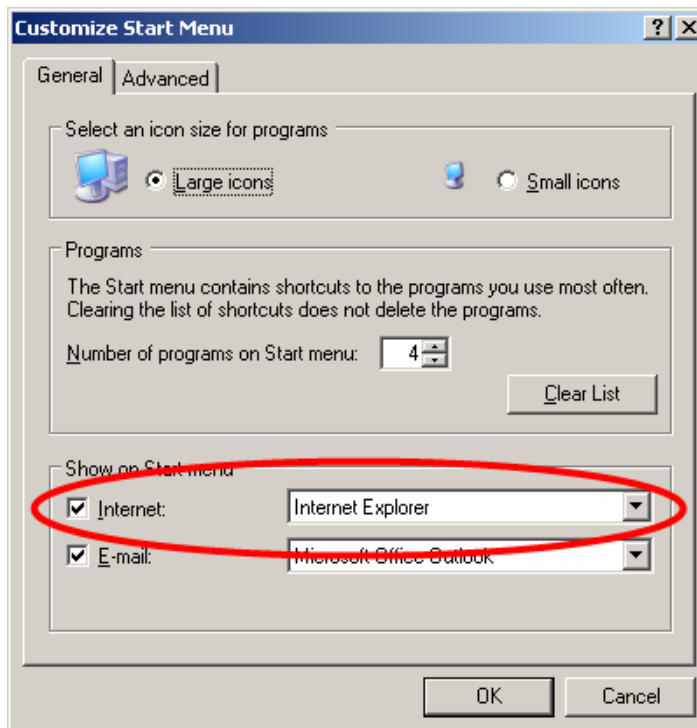




Select "Start Menu" tab and click on "Customize..."



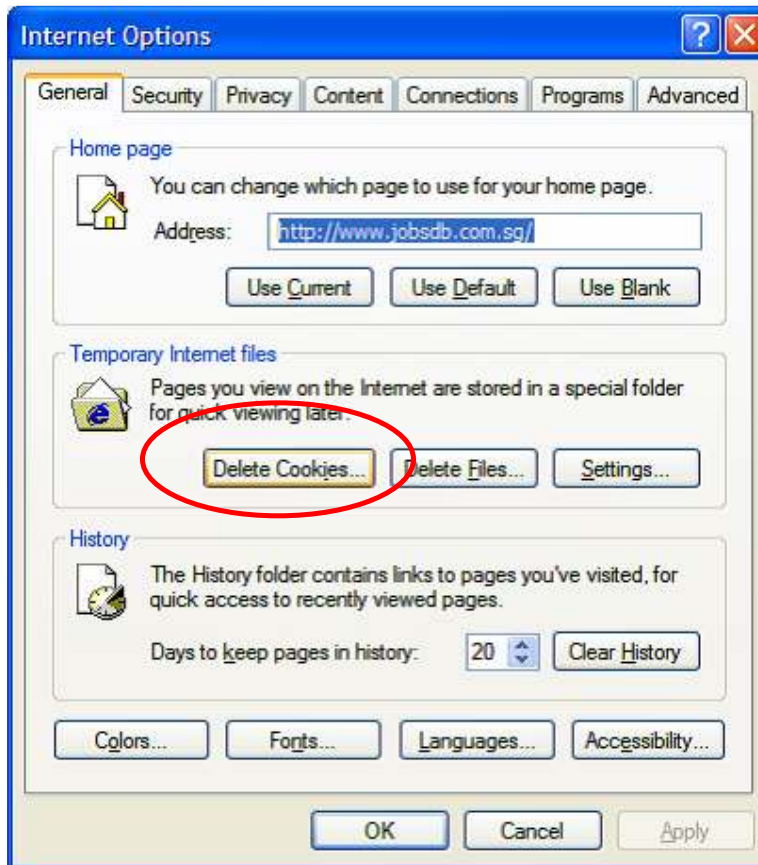
In "Show on Start Menu" under General tab, check on "Internet" and select "Internet Explorer".



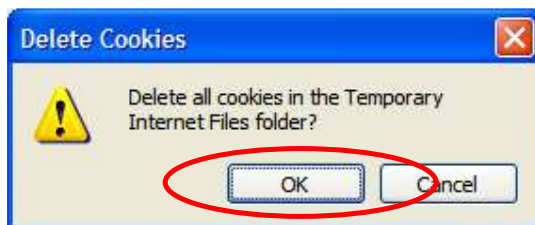
Click Start and right-click on the Internet and then select "Internet Properties".

Continue with NEXT PAGE.

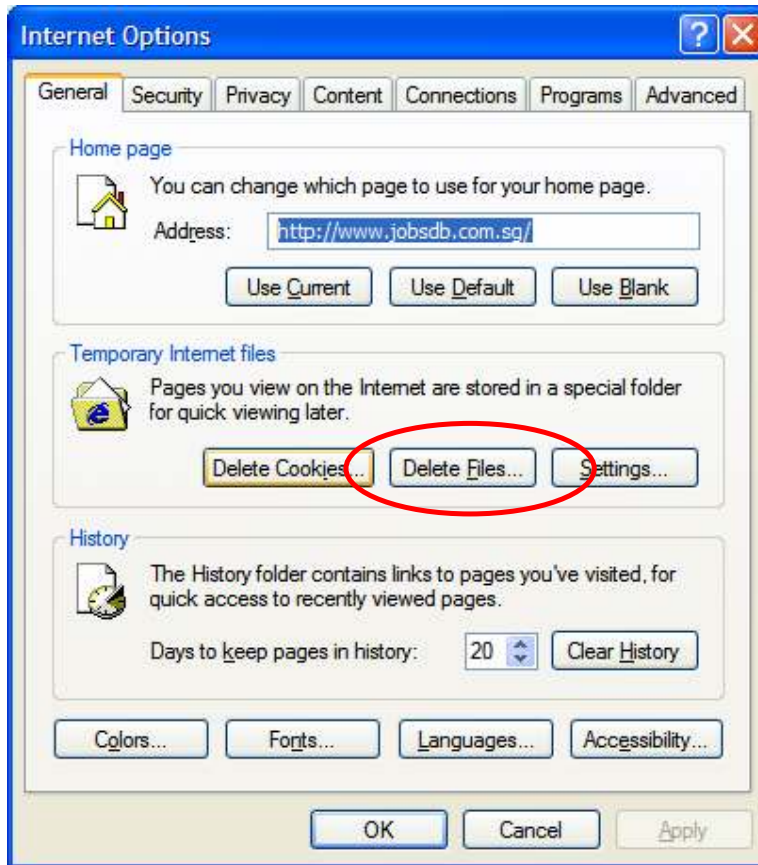
2. You will see the below pop-up window. Click on “Delete Cookies” Button



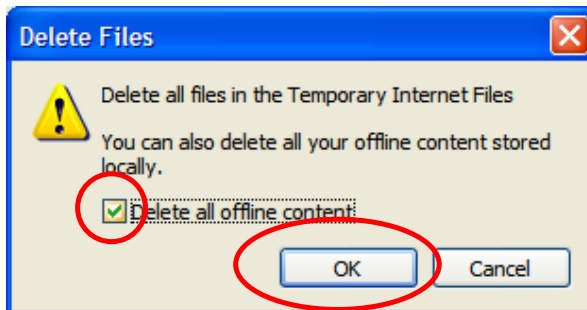
3. Click “OK” Button on the next popup window



4. Click on “Delete Files” Button



5. Check the box "Delete all offline content" and click on "OK" Button



6. Click on the "OK" Button on Internet Option Page and try again.

